Granby Public Works is charged with the responsibility of responding to winter storm events. Our goal is to keep streets passable and reasonably safe during a storm and to make sure the streets are cleared curb to curb within 12 hours after the end of the storm. Remember our plow drivers are working in hazardous conditions and your patience as we clean up the town is appreciated.

During snow events, our primary focus is to provide safe travel for cars and emergency vehicles on heavily traveled roadways. While snow is actively falling, plowing is generally limited to the center portion of the roadway to clear a path for one travel lane in each direction. As the winter storm subsides, our crews can further widen the roadways and clear out cul-de-sacs.

Driveway clearing tips – Before your final driveway cleanup, check to see if the street has been plowed all the way to the curb, if it has you should be safe to clean the end of your driveway. If it hasn't, rest assured the plow will be back to make another pass and potentially fill up the end of your driveway. We understand your frustration but town crews are unable to clear the end of driveways for residents.

When clearing the snow at the end of your driveway, it is best to place it on the side of your driveway away from the direction the plow is traveling. In most cases this means placing the snow on the right side of the driveway as you face the road. This reduces the amount of snow that can potentially be pushed into your clean driveway.

Do not shovel or plow snow into the street. It creates a hazard and you may be held liable in the case of an accident.

During a winter when there is significant snowfall, the snowbanks will start to get quite high. In this situation, town crews will push back the snowbanks with a wing plow. This is done to make room for additional snow in the case of future storms and may occur days after the end of the last storm. During this process, some snow may land in your driveway. We make every effort to clean up debris caused by this process but due to size of the equipment we use, we may not be able to remove all of the snow dropped in your driveway.

Parking – The Town of Granby prohibits the parking of any vehicle on a town road from the start of a storm until 12 hours after the storm has ended. Vehicles that violate the parking ban may be towed at the owner's expense.

Fire Hydrants – Residents are asked to clear snow from around fire hydrants adjacent to their property. In the event of a fire in your neighborhood, this could save valuable time and make a tremendous difference in the firefighting effort.

Mailboxes – During the winter season, it is inevitable that some mailboxes will fall victim to winter's forces. In accordance with Granby Town Ordinance, the town will repair or replace a mailbox that is damaged as the result of direct contact with a town snow plow. Mailboxes that are damaged from the force of snow thrown against them or mailboxes that are located closer than 9-inces to the road are not eligible for repair. If your mailbox is damaged, please report it to Public Works. A department supervisor will investigate the damage and make a determination of the cause.

Sidewalks – Town of Granby ordinance requires a homeowner whose property abuts a sidewalk to keep it clean of snow and ice. In the event of a storm, residents have up to 8 hours after the end of the storm to clear the sidewalk. If a storm occurs overnight, residents have 8 hours from sunrise to clear the sidewalk. Failure to comply with this ordinance may result in a fine of up to \$250.

Sand – Sand mixed with salt is available at 166 Salmon Brook Street (Granby Animal Shelter-across from McLean Game Refuge). Sand is kept in a fenced in area so please bring a container to carry the sand to your car. Sand is for Granby residents and we ask that residents take one 5 gallon bucket only.

Trash & recycling – Please be aware that unless the roads are closed, Paine's will be out collecting trash/recycling on their regular schedule. You must have your trash out by 6 a.m. If you choose not to put out your trash/recycling due to a storm, your barrels will not be emptied until your next scheduled pickup day.

Barrels should be placed at the end of your driveway in a location accessible to the trash hauler and at least 2' from the roadway. Do not put barrels in the street or on a snow bank.

Child Safety - Do not allow children to play on snow banks along the side of the road. The plow may be back to push back snowbanks and even in good condition, it is difficult for a driver to see the children.

Some frequently asked questions:

- 1. I live in a cul-de-sac and end up with significant amounts of snow in my driveway and yard. Why? Plowing cul-de-sacs can be quite challenging. Most properties on cul-de-sacs have frontages that are fairly narrow and, consequently, snow must be pushed into a smaller space. This along with the large amount of snow that needs to be removed from a cul-de-sac result in a significant amount of snow being deposited on the lawns in the cul-de-sac.
- 2. Why is snow pushed into my driveway by the plow? It is unavoidable and unintentional. Plows are simply moving the snow that is in the street off to the side of the road. Like water, moving snow will follow the path of least resistance which, unfortunately, is your freshly shoveled driveway.
- 3. Who is responsible for clearing in front of my mailbox? Town crews plow the streets curb to curb, or as close as possible. Whatever snow is left in front of mailboxes is the responsibility of the homeowner to remove.
- 4. Can snow be pushed into the street from my driveway or sidewalk? No! It creates a hazard and you may be held liable in the case of an accident.
- 5. What if we have an emergency and our road has not been cleared? The Granby Police Department stays in close contact with the Department of Public Works during a storm. If there was a question as to whether a road was clear, the DPW will be called and, if necessary, dispatch a plow truck to the location of the emergency.